

## Info letter

**Subject** Summer recess 2020  
**Date** Genemuiden, June 8, 2020  
**To** Customers, relations and colleague's

Dear customer, relation, colleague,

As summer is approaching, we like to inform you about the upcoming holiday season and hence adjusted procedures for order processing and delivery of orders during this period. Please use this information to anticipate on our holiday period in order to avoid unexpected situations.

**July 27 – August 7, 2020 (week 31/32) - Production closed**

Orders placed before 17 June 2020 can be collected in the period till August 14, 2020.

Orders placed after 17 June will be produced from August 10, 2020 (week 33).

**July 27 – August 7, 2020 (week 31/32) - Warehouse closed, no coupage and samples in this period.**

Pick up warehouse is possible between 7 and 12 hours. Please register before 12 pm.

Our customer service with limited staff can be reached normally in week 31 and 32. To secure your pending orders in the mentioned period our kind advice is to discuss your requirements directly with our customer service employees. They will be more than happy to assist!

Updates and actualisations regarding this information will be made available [on our website](#).

We trust to have informed you appropriately and wish you an enjoyable summer period.

Best regards,  
Edel Grass B.V.

Ralph Teunissen  
*Managing Director*